



Travel Fee

*Travel fees account for time spent in traffic, searching for parking, gas expenses, and vehicle maintenance.

Locations within Dr. Castillo's primary territory \$150. The primary territory is any distance within 10 miles of Mission Hills, CA.

Travel fee for secondary locations (every extra 10 miles add \$10)



Initial House Call

- We typically spend 30 minutes - 1 hour per companion animal.
- Initial consult includes an exam, complete evaluation (Western Medicine evaluation, review of medical records, lab work, x-rays, and specialist reports), discussion of recommendations, treatment plan, answering questions, and three follow-up email/text consultation

Consultation: \$150 + travel fee



Subsequent House Calls

- Rechecks, follow-ups, wellness exams, refill medications
- Includes addressing 2-3 non-urgent medical problems within a 30-60-minute visit.

*We limit our services by what can be safely and adequately performed within a home-care setting.

Consultation: \$70 + travel fee

Additional Companion Animals

that you would like Dr. Castillo to evaluate, examine, consult on, or treatment would be an additional:

2nd
companion
\$100

3rd
companion
\$90

4th
companion
\$80

🕒 (typically adds ~ 20-30 minutes to the consult)



Rescue / Shelter

- This rate applies if more than 4 animals live in the same household/rescue/shelter.
- The timing starts after Dr. Castillo sets up her working area and ends when she finishes preparing the invoice after all the charges have been made.

Please Note: That this rate only includes wellness exams for preventive medicine (for example vaccines, microchip implantation, heart-worm testing, etc.)

Hourly Rate: \$300/hr + travel fee



Farm Sanctuary Animal

- This rate applies to farm animals only in sanctuaries or rescues.
- The timing starts after Dr. Castillo sets up her working area and ends when she finishes preparing the invoice after all the charges have been made.

Please Note: That this rate only includes wellness exams for preventive medicine (for example vaccines, microchip implantation, blood draws for sending to the lab, etc.)

Hourly Rate: \$300/hr + travel fee



Concierge Service

- Ongoing priority access to Dr. Castillo during working business hours in the form of email, text, and video chat rechecks.
(Does not include after-hours or weekend access)
- Telemedicine fees are waived Every time! You have continuous access to Dr. Castillo in the form of text, email, and 20-minute video chat rechecks.
- 10% off house calls
- 10% off lab work
- Pricing is customized for each family/client/companion animal — an estimate can be provided upon request.

Please Note: this service does NOT extend to asking questions about companion animals of friends and family- the monthly fee covers ONLY your household— Dr. Castillo truly wishes she had unlimited resources but must make sure to save her energy, as well as her working hours, for her actual patients.

A monthly automated fee is collected by the first of each month.



Extra fees shall be applied for the review of extensive medical records, lab work, x-rays, and specialist reports.



Concierge ^{PLUS} Service

- Concierge Plus members shall have access to Dr. Castillo any weekday and weekend.
- Includes all of the above **PLUS WEEKEND ACCESS** via text, email, and telemedicine.
- You also get 14% off house calls and 15% off of recommended lab work.
- The price of Concierge PLUS is customized for each family- an estimate can be provided upon request.

Note: 80% of the time, Dr. Castillo can handle medical situations that come up and be available to a text message within 1-3 hours, though there will be times she may be out of phone service on the weekend or will still recommend a house call visit or even referral if the needs of your companion animal would be better served by a specialist or a brick-and-mortar hospital. Dr. Castillo plans to take two 2-week vacations per year (dates to be determined), where she will not be available by text, email, or in person. It is your responsibility to have backup care during these times, as always.

A monthly automated fee is collected by the first of each month.

Additional Services

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|------------------------------------------------------------------------------------------------------------------------------------------------------|-------------|
| Subcutaneous fluid administration | \$50-75 |
| Medication injections (i.e.: nausea or long-lasting antibiotic injection, vitamin B) | \$35 - 105 |
| Fecal test/parasites | \$75.07 |
| Heartworm test | \$58-122.76 |
| Urinalysis | \$75.27 |
| Urine culture | \$279.95 |
|  Blood work (Senior panel 2: Superchem, CBC, T4, UA, FT4ED) | \$297.50 |
| Cytology (including fine needle aspirate) | \$195.72 |
| Nailtrim | \$35-55 |
| Vaccines | \$25-45 |
| Fluorescein stain eye | \$25 |
| Schirmer tear test | \$25 |

*Please note that prices are subject to change at any time.



Includes lab fee, shipping/handling of lab samples, results interpretation, Dr. Castillo's consultation with specialists if needed for interpretation, and follow-up communications with you about results.



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